
Report To:	Inverclyde Integration Joint Board	Date: 2 November 2020
Report By:	Louise Long Corporate Director (Chief Officer) Inverclyde Health & Social Care Partnership	Report No: IJB/69/2020/LL
Contact Officer:	Louise Long	Contact No: 712722
Subject:	CHIEF OFFICER'S REPORT	

1.0 PURPOSE

- 1.1 The purpose of this report is to update the Integration Joint Board on a number of areas of work.

2.0 SUMMARY

- 2.1 The report details updates on work underway across the Health and Social Care Partnership.

3.0 RECOMMENDATIONS

- 3.1 The Integration Joint Board is asked to note the items within the Chief Officer's Report and advise the Chief Officer if any further information is required.

Louise Long
Chief Officer

4.0 BACKGROUND

- 4.1 There are a number of issues or business items that the IJB will want to be aware of and updated on, which do not require a full IJB report, particular with HSCP response to COVID-19 by a full report. IJB members can of course ask that more detailed reports are developed in relation to any of the topics covered.

5.0 BUSINESS ITEMS

5.1 ADRS

At the beginning of the COVID–19 pandemic all ADRS caseloads and functions of the service were brought into a central hub model. The key principle during this period was the safe delivery of essential services based on assessment of risk and vulnerability as the ongoing staffing situation was uncertain. As we moved through the phases of the recovery hospital liaison, commencement of alcohol detox programmes and BBV testing have incrementally increased.

Work to progress the ADRS Review was suspended at the beginning of the pandemic and is on hold until there is agreement from NHS GG&C to recommence the review. This, along with other staffing issues presents the service with pressures in returning to a keyworker model of care and support. Staff have continued to work in a hub approach, this has allowed ADRS to provide essential services and exceed the waiting times target. This model of service will continue throughout the pandemic and winter months to ensure that there is a service model in place that can deliver essential services over the winter months in anticipation of uncertain staffing levels.

5.2 Refugee Resettlement in Inverclyde

Inverclyde has participated in three Refugee Resettlement Schemes since 2015, The Afghan Relocation Scheme, The Syrian Vulnerable Persons Resettlement Scheme (VPRS) and the Vulnerable Children’s Resettlement Scheme (VCRS). The Afghan scheme ended in 2017 and the VPRS and VCRS were due to finish in March 2020. The latter two schemes were to be incorporated into the Government’s new Resettlement Scheme which was announced in 2019. The Scheme was due to commence in April 2020 but was postponed due to the lockdown created by the Coronavirus in March 2020. Inverclyde has agreed, in principle, to participate in this new Scheme.

The Council has been in constant dialogue with both the Convention of Scottish Local Authorities and the Home Office since April about when the new Scheme might commence and what measures will be put in place to safeguard communities if, and when, new families start to arrive. No new families have arrived in Inverclyde since February and the Council will be fully consulted before any proposed families are referred for support and accommodation.

5.3 Current Engagement with the Promise Team

Inverclyde are currently working in partnership with the National Promise Team following the findings of the Independent Care Review being published. The Promise is a 10 year commitment built on 5 foundations – voice, family, care, people and scaffolding. These foundations are at the heart of the reorganisation of how Scotland thinks, plans and prioritises for children and their families. The initial plans for delivery of the Promise in Inverclyde will include engagement and participation of all stakeholders in services for care experienced children and young people to ensure we are #keepingthepromise. Young people from the Champions Board have already begun developing a resource exploring and challenging language used which addresses one of the key findings of the care

review. Discussions have begun to take place with the Scottish Government and planning for the next steps is underway.

5.4 The Children (Equal Protection from Assault) Scotland Act

The implementation of Equal Protection for children and young people into law will offer children in Scotland the same human rights and lawful protection from violence that adults are currently afforded. Just as it is unlawful to hit an adult, it is welcomed that it will no longer be lawful for parents or carers to hit a child. Evidence demonstrates that hitting children damages their health and well-being and that violence does not work as a strategy for improving a child's behaviour. The change in law should not require any fundamental change in practice for our children's services given the implementation of GIRFEC, restorative practice and strengths based and rights-based approaches. However a GIRFEC implementation group has met to share best practice approaches to supporting parents with the change and distribute publicity around the Act to relevant venues. That Act comes into force on 7th November 2020.

5.5 Joint Investigative Interviewing Pilot

The North Strathclyde element of the JII pilot (which Inverclyde are involved in) went live on 10th August. The cadre are now co-located at Osprey House, Paisley but will eventually move into a purpose built Barnahus (translated in Scotland into the Bairns Hoose) which will enable children and young people to be supported in a trauma informed manner. Another pilot is live across the Lanarkshires with further pilots in the planning.

The National JII project have launched their Communications Strategy with their first newsletter, designed to share information with professional partners about the new model of joint investigative interviewing in Scotland. The newsletter includes a link to find out more information about the new model of practice.

https://www.cosla.gov.uk/_data/assets/pdf_file/0012/21261/The-National-JII-Project-Newsletter-OCTOBER-2020.pdf

<https://www.cosla.gov.uk/about-cosla/our-teams/children-and-young-people/joint-investigative-interviews-of-child-victims-and-witnesses>

5.6 Proud2Care – Care2Listen

Proud2Care are working on the launch of their new podcast Care2Listen a podcast created by care experienced children and young people from Inverclyde. Care2Listen aims to provide a platform for the voices of care experienced children and young people, to introduce listeners to a range of corporate parents and services available within Inverclyde and to promote the work of the Proud2Care group, Mini Champs and other groups, events and services within the community. Children and young people will be involved in producing the content, interviewing guests, editing episodes, creating jingles and art work and promoting the podcast. The first episode will be launched during National Care Experience week 2020 and to celebrate Proud2Care's 4th Birthday.

5.7 I:DEAS PROGRAMME UPDATE

The National Lottery Community Fund (the Lottery) and European Social Fund (ESF) ambitious strategic intervention fund was aimed to support financial inclusion and capability for disadvantaged households and Inverclyde was one of 5 areas selected to receive the funds for the 3 year programme. I:DEAS has successfully met all KPIs and has recouped the majority of available monies for the 2 internal delivery agreements and 6 external sub-contractors.

The programme provided a truly holistic approach to working with individuals on their debt, income maximisation, financial inclusion and financial education

creating a more positive household not affected by debt as a barrier. All 8 partners provided specific parts of the programme relating to their area of expertise but worked together as one dedicated team to achieve the individual's results as agreed on their ongoing action plan.

The programme had an expected level of risk attached to it due to the payment by results model and stringent compliance expected along with the interpretation of complex ESF Guidance. It became apparent this risk was increased and this was affecting the financial flow. There were a number of mitigating factors put in place both across the national partnership and locally in I:DEAS. All staff worked with the Lottery and partners to improve this situation and, especially in the final months, the risks reduced significantly.

Inverclyde Council could claim up to £1,945,496, if all the targets were achieved, which was split £195,200 for Operational Costs and £1,750,296 for EP Support Services.

At the end of the project the Council has claimed the full £195,200 for Operational Costs and £1,633,958 for eligible participants support services.

The I:DEAS delivery model has been highlighted as a best practice example providing a benchmark for delivery across the rest of the national programme and has been recognised by the Lottery nationally. The joint approach with a clear delivery plan worked well in Inverclyde and relationships between partners delivered a very successful Financial Inclusion Programme to Inverclyde residents.

6.0 IMPLICATIONS

FINANCE

6.1

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments
N/A					

Annually Recurring Costs / (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From	Other Comments
N/A					

LEGAL

6.2 There are no legal implication within this report.

HUMAN RESOURCES

6.3 There are no specific human resources implications arising from this report.

EQUALITIES

6.4 Has an Equality Impact Assessment been carried out?

	YES
X	NO – This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required.

6.4.2 How does this report address our Equality Outcomes?

Equalities Outcome	Implications
People, including individuals from the above protected characteristic groups, can access HSCP services.	Tracking impact on services through data dashboard.
Discrimination faced by people covered by the protected characteristics across HSCP services is reduced if not eliminated.	Maintain levels of services for people who are vulnerable.
People with protected characteristics feel safe within their communities.	Increased risk on mental health wellbeing due to COVID-19 impact due to isolation.
People with protected characteristics feel included in the planning and developing of services.	Survey being undertaken with community and those using services.
HSCP staff understand the needs of people with different protected characteristic and promote diversity in the work that they do.	The paper is based on Inverclyde's response to COVID-19.
Opportunities to support Learning Disability service users experiencing gender based violence are maximised.	Learning disability hub is maximising opportunities for those with learning disabilities.
Positive attitudes towards the resettled refugee community in Inverclyde are promoted.	None

CLINICAL OR CARE GOVERNANCE IMPLICATIONS

6.5 There are no clinical or care governance implications arising from this report.

6.6 NATIONAL WELLBEING OUTCOMES

How does this report support delivery of the National Wellbeing Outcomes?

National Wellbeing Outcome	Implications
People are able to look after and improve their own health and wellbeing and live in good health for longer.	Mobile Testing Unit and Assessment to ensure early access in Inverclyde.
People, including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community	Link Learning Disability Hub.
People who use health and social care services have positive experiences of those services, and have their dignity respected.	Undertaking surveys with people to understand their experience.
Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	Focus on centred care throughout Covid-19.

Health and social care services contribute to reducing health inequalities.	Access to services in Inverclyde to all groups to reduce inequalities.
People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.	None.
People using health and social care services are safe from harm.	Services to vulnerable people monitored through dashboard.
People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.	Engaged with staff in developing services in response to COVID-19.
Resources are used effectively in the provision of health and social care services.	Costs contained within mobilisation plan.

7.0 DIRECTIONS

7.1

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	
	2. Inverclyde Council	
	3. NHS Greater Glasgow & Clyde (GG&C)	
	4. Inverclyde Council and NHS GG&C	X

8.0 CONSULTATION

8.1 The report has been prepared by the Chief Officer of Inverclyde Health and Social Care Partnership (HSCP) after due consideration with relevant senior officers in the HSCP.

9.0 BACKGROUND PAPERS

9.1 None.